

# Infinity, Encore & Ovation Warranty

## WARRANTY PERIOD:

TYPE	INTERIOR	EXTERIOR	SPECIALTY PRODUCTS
INFINITY	10 YEARS	2 YEARS*	VARIES WITH PRODUCT
ENCORE	10 YEARS	N/A	VARIES WITH PRODUCT
OVATION	10 YEARS	5 YEARS*	VARIES WITH PRODUCT

\*Only when exterior sealant is applied by ABS-Mfg.

## SPECIALTY PRODUCTS:

LOUVER	10 YEARS	N/A	N/A
CHALKBOARD	10 YEARS DOOR	N/A	1 YEAR CHALKBOARD
DRY ERASE	10 YEARS DOOR	N/A	1 YEAR DRY ERASE
GLASS	10 YEARS DOOR	N/A	1 YEAR GLASS
MIRROR	10 YEARS DOOR	N/A	1 YEAR MIRROR
ARCHED/RADIUS	10 YEARS DOOR	N/A	1 YEAR JAMB

## Warranty Disclaimer:

Should any door manufactured by American Building Supply fail to conform to this published warranty, American Building Supply will repair or replace the door. If repair or replacement is not practical, American Building Supply will refund the full purchase price of the door. The warranty does not cover refinishing, rehangng or any other cost related to the repair, replacement, or refund. The manufacturer will not be liable for any door(s) repaired or replaced without it's prior written consent. The purchaser, upon receipt of the doors, should inspect each door.

The purchaser must give written notice of any claim to American Building Supply within 15 days after receipt of doors. American Building Supply must be given a reasonable opportunity to investigate the reported defect before corrective action has begun.

## This warranty is subject to the following tolerances:

1. Size tolerance: thickness  $\pm 1/16"$ , length  $\pm 1/16"$ , width  $\pm 1/16"$ , prefit width  $\pm 1/16"$ .
2. Squareness tolerance diagonal measurement difference will not exceed  $1/8"$ .
3. Factory hardware preparation tolerance  $\pm 1/32"$  on hinge preparation and lock preparation cutouts.
4. Warp will not be considered a defect unless it exceeds  $\bullet"$  in the plane of the door itself. For doors  $1-3/4"$  or thicker, warp will not exceed  $\bullet"$  in doors  $3/6 \times 7/0$  or smaller, nor will it exceed  $\bullet"$  in any  $3/6 \times 7/0$  section of larger doors. For doors less than  $1-3/4"$  thick, warp will not exceed  $\bullet"$  in doors  $3/0 \times 7/0$  or smaller. Warp is measured by placing a straight edge on the concave face and determining the maximum distance from straight edge to door face.
5. Louver door blade warp tolerance is not to exceed  $\bullet"$  between blades.
6. Pre-hung jamb warp tolerance is not to exceed  $\bullet"$ .

## This warranty is subject to the following storage and handling instructions:

1. Doors shall always be stored flat and in clean, dry surroundings protected from dirt, water, and abuse. If stored for a long period of time, the doors must be sealed on all six sides with a high quality primer sealer. Never store doors directly on concrete and allow spacing for proper ventilation.
2. Doors must not be exposed to excessive amounts of moisture, heat or direct sunlight.
3. Doors must always be handled with hands or clean gloves.
4. Doors must always be lifted and carried, do not slide or drag across one another.

## This warranty is subject to the following finishing instructions:

1. Interior primed doors should be finished in accordance with the published American Building Supply care and finishing instructions for primed interior doors.
2. Exterior primed doors should be finished in accordance with the published American Building Supply care and finishing instructions for primed exterior doors and must be ordered with exterior sealant.

## Warranty limitations and exclusions:

1. Exterior doors in locations without adequate overhang protection from the elements, or hung in pairs.
2. Doors painted dark colors without protection from the elements.
3. Exterior doors without exterior sealant applied by ABS-Mfg, door thicknesses less than  $1-3/4"$  and/or with panel thickness less than  $5/8"$ .
4. The natural variations or unsatisfactory results in color, texture, gloss level, or appearance resulting from the field application of paint or any other finishing material.
5. Warp not exceeding  $\bullet"$  in the plane of the door itself. Warp shall include bow, cup and twist. For doors larger than  $3/0 \times 7/0$ , warp not exceeding  $3/8"$  in the plane of the door itself.
6. Doors left unfinished at the job site and exposed to the sun or excessive cold, heat, or moisture.
7. Radius top doors for warp or exterior applications.
8. Doors with design one side / flush slab one side.
9. Glass or Mirror – breakage once doors have been received.
10. Failure to drill pilot holes for all hardware attachment screws.
11. Failure to follow Care & Finishing, Installation, and Maintenance Instructions.
12. Specialty doors, such as Glass, Louver, Mirror, Marking Board and split design when used in exterior applications.
13. Jamb shipped knock down.
14. Failure to install pre-hung jambs and doors per Installation Instructions. Including, but not limited to, improper handling and on-site storage per Care & Finishing.
15. Cutting doors more than  $1"$  in height and/or more than a total of  $\bullet"$  in width.
16. Damage beyond the control of American Building Supply, Inc., including but not limited to, mishandling, shipping caused breakage, cracking or scratching; normal wear and tear, customer misuse, abuse, neglect or alteration; acts of nature including, but not limited to, fires, floods, earthquakes, wind, etc.

There are no warranties that extend beyond the foregoing, and the manufacturer's responsibility under this warranty is as stated herein. No dealer, distributor or person other than the manufacturer has the right to alter this warrant verbally or in writing. The manufacturer shall not be liable for consequential, indirect or incidental damage, or for any amount in excess of the manufacturer's price for the doors involved, whether the claim is for breach of warranty or negligence.

In order to provide our customers with the finest products, manufactured in the most up-to-date manner, American Building Supply reserves the right to make design or specific construction changes without notice.